

Alabama Department of Mental Health
Fiscal Agent for Financial Management
RFP 2023-24 Q&A

1. Previous RFP's reference the establishment and maintenance of individual savings accounts for participants, which is currently a requirement for the FI. This RFP does not. Is this an oversight, or will there be a significant change to participant savings accounts in the future? **This is an oversight and should be considered as a requirement for participants who establish a savings account.**
2. Currently, participants are allowed to carryover any unused savings funds from year to year. Does the Department want these funds returned at the close of each fiscal year with the consumers starting their savings at zero, or do they want these funds returned only when a consumer closes? **Currently, the participants can carryover money at the end of the fiscal year. Any unused portions of funds should be returned upon case closure.**
3. The Department was going to change the process of accruing savings by having the FI bill actual. When this change is implemented, there will not be any balances in the savings account. This change was put on hold while the Department has been issuing bonuses. Does this refer to the FI submitting any unused funds before this change takes place, so that all consumers start off with zero? **This pertains only to the CWP participants and should remain as established. It does not pertain to the ID/LAH waiver participants.**